



Expect as much from us as your community expects from you

SERVICE APPLICATIONS

SERVICE APPLICATIONS is the doorway to **UTILITY BILLING**, **SERVICE ORDERS**, and **CASH RECEIPTING** by:

- Creating new utility billing accounts
- Completing written applications for new service
- Generating service orders on the fly to activate the new account
- Collecting related deposits and/or startup charges

Basic Service Application and Account Creation

When a customer applies for service, **SERVICE APPLICATIONS** creates a new utility billing account. Once initial account entries are made the remaining actions are automatic and the accuracy and efficiency of the utility billing processes are greatly enhanced.

Service Application Document

SERVICE APPLICATIONS generate an application on which to record new customer information, which is then attached to the account. Optionally is a digital capture of customer's signed acknowledgment that information is accurate and complete.

Service Order Generation

SERVICE APPLICATIONS generate service orders to activate new accounts, collecting the final

meter reading for the outgoing owner or tenant, installing a new meter, replacing an existing meter, or other actions.

Customizable Applications

Separate service applications can be designed for residential and commercial customers.

Receipting Payment

New customers can pay deposits and/or startup charges through **CASH RECEIPTING**. Deposits are automatically reflected in **UTILITY BILLING** and do not require additional entry.

Special transactions types can be added to **CASH RECEIPTING** such as new tap fees, connection fees, and new service fees.

Optional Feature - Digital Signatures



SignatureGem - Model T-S751



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